



Software for people who help people

KEY BENEFITS

FUNDING REPORTS

No more madness when it comes time to meet your reporting obligations – it's all automated.

CUSTOMISABLE DATA REQUIREMENTS

You choose what information your staff have to provide. This flexibility can be used to keep up with funding body changes as well as providing you with the information you want.

WORKFLOW SUPPORT

Designed specifically for advocacy, Ivo supports your staff workflow, rather than placing obscure technical requirements between them and positive client outcomes.

Ivo does what you would expect a package developed specifically for advocates to do. It stores client and issue information for individual, family, group, and systemic advocacy and educational activities, keeps track of which issues are open or closed, provides a journal which your staff can use to record their time and schedule appointments around their availability and the availability of other staff, and makes your mandatory reporting a breeze.

In addition to these custom-built features, what is very unique about Ivo is the way it does all this. It's designed to work more like another piece of stationery on your desk – a tool – rather than a demanding information system.

And it's been a long road. 1024's first custom-built advocacy management software went live in 2005, and Ivo represents many, many hours of work since, being the result of an independent review of the earlier software, in which existing clients provided invaluable feedback on what they saw as supporting and hindering their workflow.

In short, Ivo faithfully represents the 1024 ideal.
People come before software.

1024
people >>> software

Log in to Ivo and you have an instant summary of your current workload, including one-click access to current activities.

Workload summary ...

You have 3 current Clients

You are working on 3 Activities

Current Clients

Clients	Print
Marshall Roberts	
Mental Health Services (DHHS)	
Peter Sellers	

There's no need to dive through layers of screens when all you want to do is make a note of important information. Just record your note in Ivo's notepad, and then convert that note to a formal record later.

You have 1 unfiled note

Click a note listed here to edit it below

Bob called. Son of Mary Smith.

Enter your note here:

Bob called. Son of Mary Smith. Stated he has fears his sister is exploiting his mother's finances.]

Convert note to new...

- Intake Record
- Inquiry
- Client Advocacy Issue
- Education Session
- Systemic Issue

Use the journal to record your activities, schedule appointments, and keep up to date with colleague availability.

Time Scale: 5 min 10 min 15 min

Day Week Month

17 - 21 November 2008

17 Monday 18

9 am Peter Sellers (Bedding) Call Paul Young

30
45
15
30

November 2008

M	T	W	T	F	S	S
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Today

John Cusack

Liam Neeson

Peter Berner

Shaun Micalleff

Search through all your staff data to retrieve statistics (which can be defined, by you, to suit your organisation) with a click of a button.

From:

To:

Program:

Advocate:

Region:

Totals: **New:**

Stat Totals: **Ongoing:**

Resolved:

Client Advocacy

- NDAP
 - Intervention / Action
 - Disability
 - Cultural Background
 - Primary Advocacy Model
 - Local Government Area
 - Current Residential Setting

On-screen help text provides guidance to assist along the way, complementing the step-by-step guidance in the Ivo manual.

Create New Item Intake Inquiries Client Advocacy Education Sessions Systemic Advocacy HACC General Activities Reports

What Now?

Select an item in the tree on the left side of the screen.

To create a new item, click the 'Create New Item' button in the ribbon toolbar.

For a more in-depth view of Ivo, visit www.1024.com.au/ivo.html